



From the community-For the community / Uit die gemeenskap-Vir die gemeenskap

GarsCom

To be an OPEN,
SAFE, FRIENDLY
& INVOLVED
community

City of Tshwane (CoT) contact details



Toll free number: 080 1111 556
Alternative number: 012 358 9999 or
Email: customercare@tshwane.gov.za



Water complaints:

- 012 358 5805 or 012 358 2111
- waterleaks@tshwane.gov.za



Sewer

complaints:

- 012 358 5865
- 080 000 4135

Power failures:



- SMS "power" followed by your account number to 082 612 0333 or to 44676
- Or follow the link to report power outage
<http://tshwane.webhop.org/Tshwanesms/Map.aspx>



Streetlights:

- 012 358 9999 or 012 358 2540
- streetlights@tshwane.gov.za



Tree pruning:

- 012 358 5969 or
- 012 358 1744



Potholes/Traffic signs/Fading road markings:

- 012 358 2111 or 012 358 0614
- pothole@tshwane.gov.za



Bins not lifted:

- 012 358 9416 or
- 012 358 0592

Replacement of 240L bins:

- 012 358 0515
- 012 358 0526

ALWAYS ENSURE THAT YOU OBTAIN A REFERENCE NUMBER!